

SUPPLY CHAIN LEADERS ACADEMY

March 2018 - PROGRAM

*Optional: Site Visit at Startrack
2PM - 4PM, Monday 19th March 2018*

DAY ONE: Tuesday 20th March 2018

Registration 8:30am - 9:00am

Introduction 9:00am - 9:15am Introduction by Rob O'Byrne

Session 1 9:15am - 10:45am **Colin Ricardo**

Business Development Manager | DHL

Tips from 3PL Service Provider Market

In this session, you will learn:

- My journey in the 3PL market of SE Asia and returning to Australia
- Major Challenges
- Thoughts on local 3PL market

Morning Tea 10:45am - 11:05am

Session 2 11:05am - 12:35pm **Sari MacKay**

General Manager | GrainCorp

Strategic Supplier Partnership

In this session, you will learn:

- End to End supply chain view
- Choosing and setting up the "right model"
- Challenges and opportunities to deliver ongoing value

VIP Lunch 12:35pm - 1:35pm

Session 3 1:35pm - 3:05pm **Ingilby Dickson**

Board Director & Advisor | Collins Pitt

Steel to Amazon, Supply Chains are now sexy

In this session, you will learn:

- Traditional supply chain transformation leanings
- Ecommerce supply chain trends and challenges
- What does a sexy supply chain function and manager now look like
- Questions

Afternoon Tea 3:05pm - 3:35pm

Session 4 3:35pm - 5:05pm **Rob O'Byrne**

Group Managing Director | Logistics Bureau

Developing Supply Chain Strategy 123

By the end of the session, members will:

- Understand how to translate business strategy into Supply Chain objectives
- Have clarity about the important priorities in their Supply Chain
- Be able to articulate that Strategy clearly to their teams
- Be able to measure the effectiveness of the Strategy

Day 1 Closing 5:05pm - 5:10pm Rob O'Byrne

DINNER 6:00pm Mikazuki

DAY TWO: Wednesday 21st March 2018

Platinum Breakfast 7:30am - 9:00am

Session 5 9:00am - 9:45am **Steven Thacker**

Executive Director | Logistics Bureau

Performance Measurement

In this session, you will learn:

- What it is
- How it can be used in Supply Chain applications
- Case study examples for:
 1. Warehouse Performance Measurement
 2. Distribution Performance Measurement

Session 6 9:45am - 10:30am **John Cole**

Consulting Manager | Logistics Bureau

Tender Traps

In this session, you will:

- Know your needs
- Know the market
- Know their cost drivers

Morning Tea 10:30am - 11:00am

Session 7

11:00am - 12:30pm

Steph Burrows

Customer Service Manager | Roche Products

Change Management

In this session, you will learn:

- ADKAR change management philosophy
- The importance of stakeholder engagement
- Communicating change throughout the organisation
- Managing change adversity
- The connection between continuous improvement and change management

Lunch

12:30pm - 1:30pm

Session 8

1:30pm - 3:00pm

Di Dunham

Supply Chain Professional

Coaching as a Key Leadership Skill

In this session, you will learn:

- Practical usage of GROW as a tool for coaching people
- How to ask great questions
- Practical usage of Situational Leadership as a tool for when to coach

Afternoon Tea

3:00pm - 3:30pm

Session 9

3:30pm - 5:00pm

Shane Lamont

Director | Release Coaching & Consultancy

Leadership and the Art of Change

In this session, you will learn:

- Start working on your authentic leadership model now, dialogue and communication is a key aspect to effective leadership
- Change Management solutions need to focus more on preparing and supporting leaders, individuals, teams, and organizations in making organisational change
- Change Management solution needs to incorporate a "Narrative Story", the narrative story should be simple, clear and shareable, and must have social/moral dimension

Day 2 Closing

5:00pm - 5:15pm

Rob O'Byrne